iReturn - Check & ACH Return Processing

Automated & Paperless

iReturn is the online, paperless return management system from iStream.

Dynamic Image Search
Allows users to query entire system for any item processed in the past several years

Instant Notification System
Provides real-time notifications allowing prompt action to be taken

Streamlined Prices
Automated notification and resubmission meaning paper return is eliminated

iReturn

iReturn is the online, paperless return management system from iStream. As a FedReciept for returns approved organization, iStream has automated the often cumbersome returns process. By eliminating the need for paper returns and automating resubmission, iReturn streamlines the process, speeding up time to collection.

Dynamic Image Search & Reporting Capabilities

iReturn incorporates robust capabilities that allows a user to query the entire system for any item processed in the past several years. The platform allows a user to view an original check image, the returned check image as well as any notes or additional data related to the return item.

Instant Notification System

Communication is critical when it comes to a potential issue with your deposit(s). The iStream platform leverages a real-time, instant notification system with several options to notify you of events such as returned items. Each time a user logs into the iStream platform, if there has been a return, they will see a notification as such. Additionally, e-mail notification is also an option for clients to receive alerts related to item(s) needing to be processed.

The All Payments Platform For Transaction Processing.

Ability To Print, Resubmit & View Returns

Locating return items is often only half of the process. Once the items have been located, iReturn also provides the tools necessary to speed up and communicate about the returns in the system. You can print both the original and the returned image, resubmit a deposit with the click of the mouse or move the item(s) to a different area for collections or other actions.

Auto Resubmit

iReturn provides the capability for users to set up returns for auto resubmission. Once this parameter is set, the system will resubmit all eligible check items for a second time, automatically. Removed are the requirements to individually select items and manually resubmit, the system automates the entire process.

Ability To Add Notes Regarding Returned Item

If the need arises to append additional information or notes related to a situation and the associated items, iMatch offers integrated note functionality. This allows for proper documentation and notification to other users of the system, providing a consistent view of the history and circumstances surrounding each specific item.

View Original & Returned Images On A Single Screen

iReturn matches the original scanned item with the returned image received. Should any data be illegible on the returned check image, a view of the clean original gray-scale image captured is provided for clarity.

Increased Ability To Collect Funds

Since both notification and resubmission can be automated, the need to wait for paper return via postal mail is eliminated. As soon as the return is posted (often in as little as 48 hours), the item details can be reviewed and appropriate action to collect can begin.

OUR MISSION

"iStream's mission is to be the preferred payments platform for clients and partners, by delivering outstanding value, continuous innovation and a proactive approach."

The All Payments Platform For Transaction Processing.